

Wevelgem, Jan 1<sup>st</sup> 2015,

## Product Warranty

The present guarantee applies to all Recticel Insulation Products delivered as from Jan 1<sup>st</sup>, 2015 and are supplemental to the general sales conditions of Recticel, published on the website [www.recticel.com](http://www.recticel.com).

The Recticel Insulation panels, are guaranteed for a period of ten years as from the date of invoice, against any faulty design or workmanship, resulting from a substantial deviation from the specifications of the product.

This guarantee is given, under the condition of the goods having been manipulated, installed, maintained, and applied, with due care and in compliance with Recticel instructions, as they may be modified from time to time.

In case of deficiency of the goods, the customer shall inform Recticel without any delay describing in detail the circumstances and the extent of the deficiency and giving Recticel full opportunity to examine the case. If applicable, the Recticel responsibility shall be limited to the delivery, free of charge, of goods at a thermal and mechanical performance comparable to the defective material. Recticel shall further assist the customer in the replacement operation by issuing all useful instructions.

In no event shall Recticel have any liability whatsoever to the purchaser for any indirect or consequential loss, loss of profit, loss of goodwill, loss of business or business opportunities, damage to reputation or punitive damages, whether arising from the supply of defective Recticel Insulation Products or otherwise.

The fact that the Recticel Insulation Products are replaced, does not alter the duration of the warranty. The warranty starting date will always be the original invoice date.



Herman Raes,  
Commercial Director,  
Recticel Insulation.