



## EXECUTIVE COMMITTEE UPDATE

**Dear members,**

As an executive committee we were pleased to present to members an informative update on the Rewarewa stream (Culvert), Great North Road footpath upgrade near the culvert and the damaged OAGS building on Totara Avenue update. The presentation provided by Healthy Waters was very informative and shared with the business community all of the agreed actions, the current situation and the outcomes. This is a substantial piece of work and to keep you informed, further information is provided in this newsletter. The OAGS building representative from Panuku was present, we were advised that with the severe damage to the building due to age and the recent poor weather conditions, the building will be kept as consent would not be provided by the Auckland Heritage team to demolish the building. The options for the building has been discussed with a number of stakeholders. The surrounding roads are currently closed to vehicle traffic due to the OAG's building being a risk to public safety. The focus now is to undertake a temporary solution to prop the building which will see the road reopened within approximately three weeks from the date of the networking event. In regards to the longer term, there will be a full project plan in place for this building and the development of other land in the vicinity of the OAGS building. Much work has been done to try to get the road opened with the Whau Local Board asking to have this work urgently progressed as there has been disruption to traffic and business continuity in the area. The engineers decisions are final on safety and therefore we await the opening in the next couple of weeks.

Our communication to members to ensure participation and engagement is important. Recently the New Lynn Business Association executive committee decided to undertake a survey of 90 members asking about their views on the annual communications. We are pleased to report to you that the responses we received from the survey were very positive. Some of the feedback is as follows (for more information please contact us on [newlynnbid@gmail.com](mailto:newlynnbid@gmail.com)). The survey took place in late January and early February 2018 as per the agreement at the 5 December 2017 executive committee meeting.

In assessing the survey results, the overall response was very positive and something to be celebrated. All indications are that the NLBA are doing a good job in this area, however as any area of work, there is room for improvement. 95% of members surveyed have heard of the NLBA. With many business

staff and management, ownership changes, this is positive. When asked if members knew what the NLBA did (objectives), the response rate of the 76 long answers was that 88% of the members answered specifically in line with the NLBA rules. This is very positive. 12% unsure or did not know (room for improvement). A flyer is recommended to be produced and this can be available to new members or new staff. When members were questioned about their knowledge and activity of the NLBA, 215 areas of knowledge of activities were provided. The highest rated in recall of NLBA activity was Christmas at 30% followed by the Food Fiesta promotion at 28%, Mother's Day rated at 22% of respondents awareness of activity. The recall or awareness rate for the CCTV's was somewhat low at 15% of respondents. The dominance of the survey work was to establish an understanding of the communications effectiveness and other ideas to communicate with members being provided. The approach was to ensure transparency and enabling information to be provided to management and the executive team allowing for better engagement.



One of the communications engagement pieces produced by NLBA is the member newsletter, when asked if members knew about the newsletter, 98% of respondents said yes. Importantly, a further question to establish the worthiness and newsletter benefit to members was very positive with 96% saying yes to having read the newsletter.

It is recommended that additional communications do take place, i.e. newsletter improvements, emails and other one off forms of communication. Members outlined their priorities in relation to networking events. 46% of members said they attend networking events which is a positive response rate with most suggesting that they were unable to attend due to timing, interest levels and other answers outlined in the communications plan. There was positive feedback on the ways to improve the networking events by including guest speakers, having a business person share information about their business or timing. Other information is available by contacting us on [newlynnbid@gmail.com](mailto:newlynnbid@gmail.com)

The NLBA was pleased to be one of the participants to support the Whau Seniors High Tea event that was held on Thursday 8th March 2018. We are pleased to support our seniors in the community and to connect with those who are long term supporters and shoppers in the area.

As Economic Development and upgrade work continues in New Lynn, we are pleased to advise that the NLBA has been supportive of associate members to alleviate issues related to bus layovers as this has been a difficult and fraught situation.

Works will start in the future to fix the damage on the walkway between the transit centre and the library, we await this work to start and thank the Whau Local Board and representative Derek Battersby and Chair to pursue betterment (as in the case of rates spending, the best practice approach should prevail).

This year the NLBA and members voted on a change to the Food Fiesta promotion to include any other NLBA member in the New Lynn voucher offers. You will soon hear about the new style "Grab a Deal" we encourage you to please participate in this promotion as to date it has been successful with members and customers.

In closing, you will see a page of this newsletter dedicated to our voluntary executive committee members, please read about the executive that represent the business association and contact them if you have any questions.

Our congratulations go to Francene Picott of the BNZ who will soon be on leave to have a baby, we look forward to having the baby as a guest at a future NLBA meeting.

Enjoy your week and please, provide feedback to the Auckland Councils 10 year Long Term Plan, it is important you have your say.

**Chairperson, Warren Piper  
and the Executive Committee**



# UPDATE ON THE NEW LYNN CULVERT CONSTRUCTION

## The new culvert is installed

Before Christmas, the installation of a new large culvert was completed and made functional. This is the second major objective achieved for this project (the first was the clearing and rehabilitation of the original culvert) and it now provides Great North Road and the properties and businesses adjacent to the Rewarewa Stream, substantial protection from flooding.

Footpaths on both sides of Great North Road were opened prior to Christmas allowing free movement of pedestrians through the business zone, which was timely for the holiday break.

The road will be fully reinstated for traffic, including a new shared cycle/pedestrian path on the northern side of the road, and parking spaces in a slip lane off Great North Road near the new pocket park off Great North Road, by July 2018.

## What are the next steps?

The fine weather over the period to the end of February will allow the final reinstatement of the culvert trench across Great North Road to be completed. The major structural work is finished, with the erosion control weir downstream of the culvert now underway, and a decorative façade is due for completion by the end of February.

The primary objectives of the project were to increase flow conveyance to reduce the flood risk and reinstate Great North Road, and these will have been met by the end of February 2018.

Finally, street amenity upgrades and the completion of the small pocket park along with the boardwalk along the Rewarewa Stream bank to join with McNaughton Way, are on target to be finished by July 2018.

This part of the project is additional to the primary project, but with the support of the local business community, an opportunity to provide further amenity to benefit the whole community arose. It was then agreed that the work could be done at the same time as the culvert upgrade.



Newly installed culvert, upstream end



Reinstatement work: To the right of the photo the new stormwater treatment filter tank can be seen. The outlet of the new culvert for high flows is in the centre and in the background work is proceeding on the foundations for the erosion control weir.

## New public open space

The planned pocket park will be located over the new high-capacity culvert outlet. The detailed design is now being finalised - this includes planting, seating and the new lookout area from which to enjoy New Lynn's Rewarewa Creek.

Resource consent has just been granted for the boardwalk that will run along the Rewarewa Creek bank to McNaughton Way. The shared path that joins the boardwalk to Great North Road has begun on 8 February. Traffic management will be in place while the shared footpath is constructed.



Artists impression

## New Lynn: our environment

The New Lynn culvert replacement project required an approved resource consent from council, just like any stream project in Auckland.

A condition of the consent was to have environmental monitoring throughout the project. The contractor has employed the services of arborists, and bird and lizard specialists to ensure the works are carried out in an environmentally friendly manner, and any impacts on the environment have been minimised.

When the work is complete, the environment will continue to be enhanced by extensive plantings of native shrubs and trees for the community to enjoy.

As part of the infrastructure works, Auckland Council recognised an opportunity to provide stormwater treatment to the water collected off the busy Great North Rd and Clark Street intersection before it is discharged into the stream. A storm-filter device has been installed and has the capability to capture in excess of 800kg per year of stormwater contaminants from the 1.12Ha road catchment.





# NEW LYNN IS **OPEN** FOR BUSINESS

The New Lynn Business Association area has a world class transit centre; 1000+ car parks; 200+ retail services outlets; 40+ restaurants, cafés and bars; fast-food, bakeries and takeaway outlets; supermarkets and convenience stores; legal, accounting, taxation and insurance services; pharmacy, medical, dental, optical, health and therapy services; automotive repair workshops; education and training facilities; hair and beauty salons; community services groups; real estate agents and much, much more.

## SHOP LOCALLY IN NEW LYNN

## SUPPORT NEW LYNN TOWN CENTRE STRIP SHOPPING

## YOUR COMMUNITY TOWN CENTRE

NEW LYNN MEANS BUSINESS

Thanks to  
Auckland Council Healthy  
Waters for their support



# NLBA EXECUTIVE COMMITTEE



**Warren Piper** | Piper Construction | Chairperson | 021 0261 5021

Warren has experience in the arts and media production and development. Living in West Auckland all his life, Warren helps manage a family owned property management and maintenance business based in the heart of New Lynn. He finds his role on the NLBA Executive very rewarding and enjoys being part of an amazing team working together with local businesses and the community to move New Lynn forward as a modern, thriving and safe area in which to own a business, work and live.



**Kathy Jameson** | YOU Travel New Lynn | Deputy Chair | 09 827 4917

Kathy returns to the Executive Committee after taking a break. She owns YOU Travel New Lynn and has over 35 years of travel industry experience. Kathy is impressed with the level of investment and improvement New Lynn has seen in the past few years with more to come. A great mix of businesses, retailers, restaurants and a transport hub make New Lynn a vibrant place to be.



**Dale Mays** | New Lynn RSA | Treasurer | 09 827 3411

This is Dale's second year on the Executive Committee with the New Lynn Business Association, this year as Treasurer. The new apartment developments and fantastic transport hub has seen new businesses and people coming into the area and Dale is keen to see the area flourish as a place of employment, housing and entertainment. She has been involved in the New Lynn business community for the last 10 years in her role as Secretary/Manager at the New Lynn Memorial RSA and looks forward to seeing the area grow and develop into the multi-cultural community that it is shaping up to be.



**Jo Kiro** | Kiro Management | Committee Member | 021 117 1224

Jo makes a positive contribution to the NLBA through her role as a committee member. Kiro Management Limited is a family owned Fire & General Insurance brokerage with over 15 years of general insurance experience offering strong advocacy for all of your insurance needs. The team at Kiro are committed to building long term business partnerships that we support to the best of our professional standards: *Kiro Management, protecting the now, for the future.*



**Francene Picot** | BNZ New Lynn | Committee Member | 09 827 9218

Francene has lived West Auckland all her life and has always considered herself a 'Westie'. She began her career in New Lynn and is now store manager at the BNZ. In her spare she has volunteered as a leader with the Motu Moana Scout Group for over 15 years. Francene believes in giving back what you get from your community and supports local businesses whenever possible.



**Alex Watson** | Lexon Financial Planning | Committee Member | 09 827 1060

Alex Watson is the owner of Lexon Finance and has years of expertise in the finance sector. Alex joins the NLBA Executive and brings with him skills in NFP and governance.




**Nicola Donald** | The Wardroom | Committee Member | 09 827 6528

Nicola is co-owner with her husband of The Wardroom on Totara Avenue New Lynn. Nicola and her team are leaders in welcoming people to their café, a café that has the most delicious and fresh food. Nicola has many years of catering experience and owns this popular New Lynn food destination. Nicola is happily married with a family oriented business as her mum works at The Wardroom. Manager Tracy Mulholland says "Nicola, is always happy, friendly and willing to go above and beyond for her customers."



## WANT TO KNOW MORE

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# NEW LYNN MEANS BUSINESS

## WOULD YOU LIKE TO SHARE SOMETHING IN OUR NEWSLETTER?

If you would like to have an advert in the newsletter or share some information please send your submission to the NLBA Newsletter team via [newlynnbid@gmail.com](mailto:newlynnbid@gmail.com)