

Eurocell Wood Products Ltd



EUROCELL H4 LANDSCAPING POST WARRANTY GENERAL TERMS AND CONDITIONS

This warranty applies to Eurocell H4 Landscaping Glue Laminated Posts supplied by Eurocell Wood Products Ltd, (Eurocell Wood Products) and when used in accordance with all Eurocell H4 Landscaping Post coating and maintenance requirements. This warranty is to be read in conjunction with all relevant and applicable technical documentation supplied or referenced by Eurocell Wood Products.

Date warranty valid: 5 years from proven date of purchase or dispatch from Eurocell Wood Products, whichever is the earlier. All enquiries relating to this warranty must (in the first instance) be directed to the place of purchase, the supplier or the installer.

Eurocell Wood Products warrants that:

Eurocell will conform with:

- AS/NZS 1328.1:2025 – Glued laminated structural timber, Part 1: Performance requirements and minimum production requirements.
- AS/NZS 1604.1:2021 – Preservative-treated wood-based products – Part 1: Products and treatment.

At the time of delivery to the merchant or site (where applicable) the Eurocell H4 glue laminated posts will:

- be free from freight-related defects
- be free from defects that may have arisen through defective factory workmanship or materials.

This Warranty is subject to the following conditions:

- Proof of the date of purchase of the product
- Evidence of failure
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- Receipt of a written claim from the claimant either within 30 days of the date on which the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation. The claim must include full details of the alleged defect, including a copy of the proof of purchase. **Any claim is subject to inspection by Eurocell Wood Products.**
- Evidence satisfactory to Eurocell Wood Products that all storage, handling and maintenance requirements (as advised by Eurocell Wood Products) have been carried out.
- The warranty does not cover failure or problems caused by defective use, failure relating to improper design of the project structure, structural failure, settlement, movement of materials to which the product is attached or dependent on, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions, inadequate maintenance, growth of mould, mildew, fungi, bacteria or any organism on any product, or has acts or omissions of a third party over whom Eurocell Wood Products has no control.
- The warranty does not cover failure or problems arising from the failure to follow Eurocell Wood Products design, installation (including the recommendation in relation to the use of dark colour coatings) storage, handling and maintenance advice.
- Normal wear and tear are excluded from this warranty.
- All relevant information is available from Eurocell Wood Products website, www.eurocell.co.nz
- Note: all Eurocell laminated posts technical information is uncontrolled in printed format, so in all instances refer only to the documentation on the website.